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The Digital Landscape Makes Good Storytelling More Important Than Ever





Stories are the Building Blocks of the Brain



The Neuroscience of Stories

NEURAL COUPLING

A story synchronizes the listener's brain with the teller's brain.

MIRRORING

Mirror neurons enable listeners to mirror experience

CORTICAL ACTIVITY

Two areas of the brain process facts.

Stories activate additional areas such as the motor cortex, sensory cortex and frontal cortex.

CORTISOL

The brain releases cortisol during conflict increasing attention & memory

DOPAMINE

Dopamine is triggered by emotionallycharged events, resolution of conflict, or recognition of a pattern, creating a pleasurable response enhances memory & recall

OXYTOCIN

Oxytocin is released when we relate to characters & increases empathy, connection, compassion & trust









Cognition & Persuasion

- Tap into universals, ancient traditions, myths and archetypes
- Speak through image
- Activate emotions
- Enhances memory
- Connect to larger sense of purpose
- Shared truths of what it means to be human
- Create presence & Immersion





Stories Are Social

The Primary Function of Stories: Connecting People



- Transcend differences; connect with others
- Build trust and common bonds
- Understand ourselves and others
- Create empathy
- Define and teach social values
- Inspire and teach
- Good stories are shared

Building Blocks of Story

Purpose

Structure

A Hero

Catalyst

Conflict

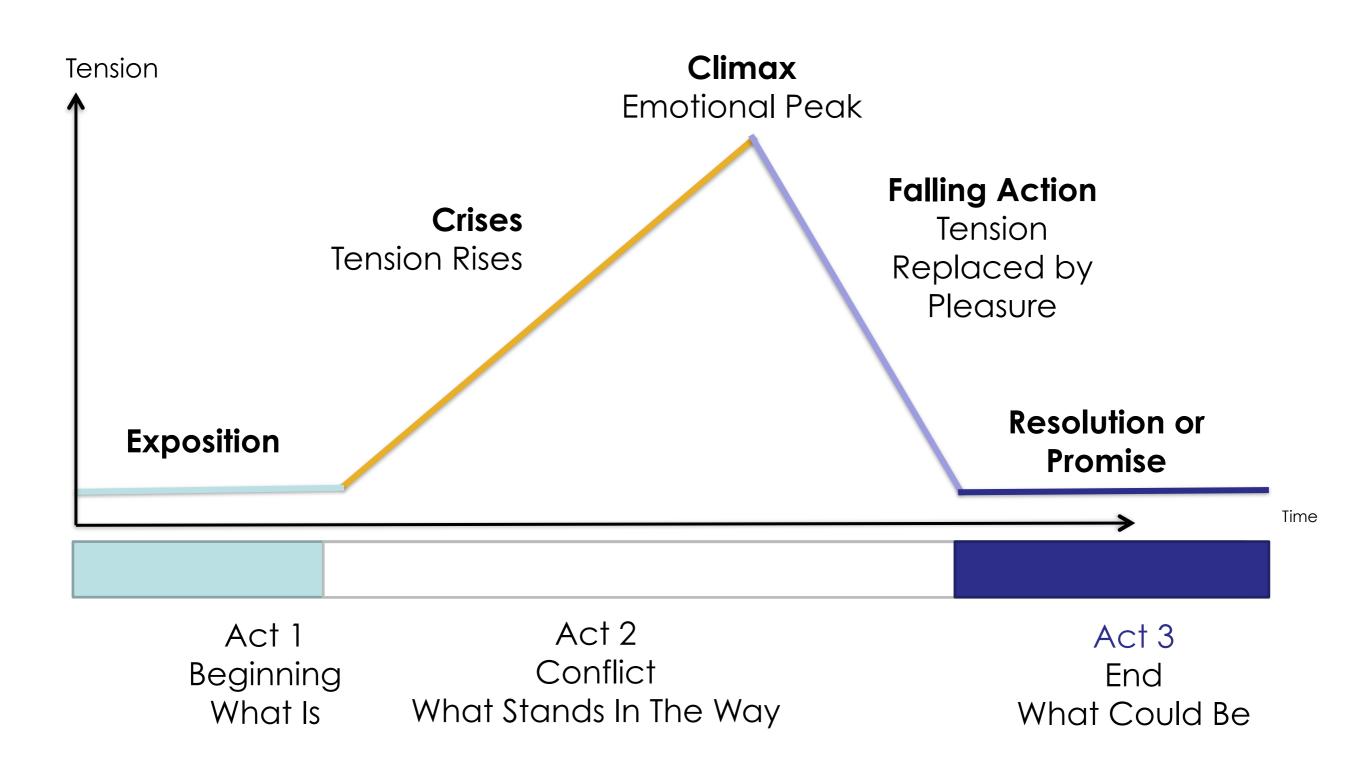
Transformation

Resolution

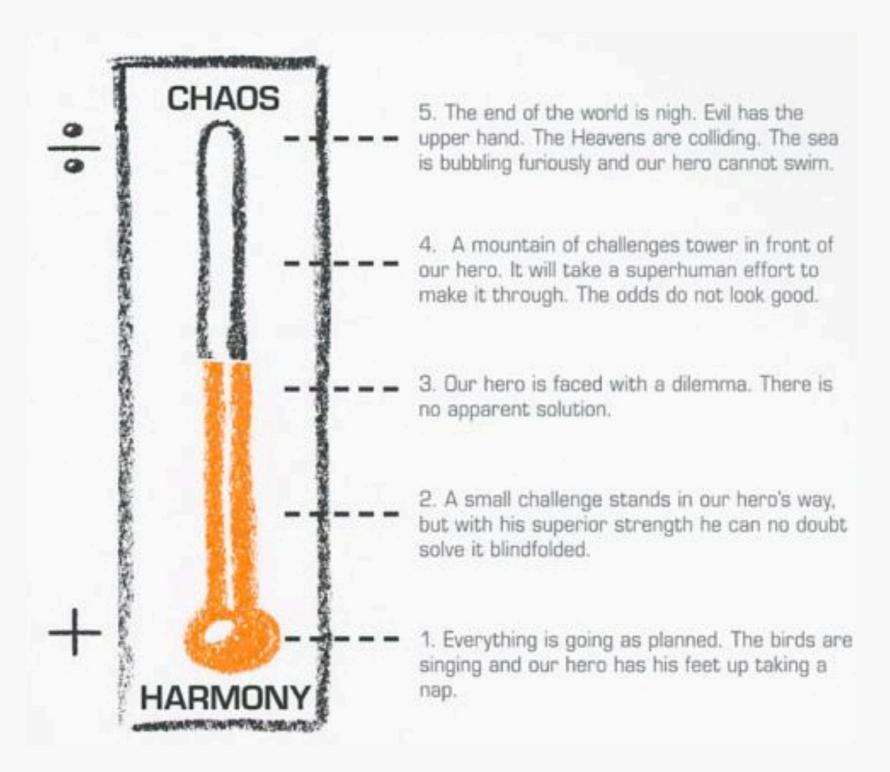
Audience



Three Act Structure: What Is vs. What Could Be

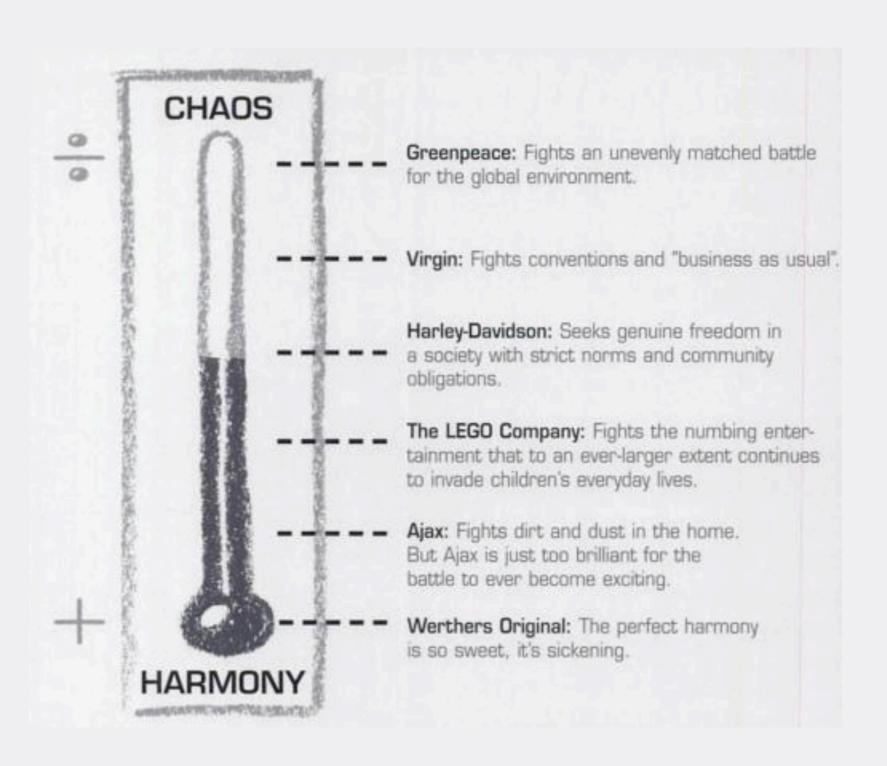


Conflict Provides Energy



Fog, Klaus, Budtz, Christian, & Yakaboylu, Baris. (2010). Storytelling: Branding in Practice (2nd ed.). Berlin: Springer.

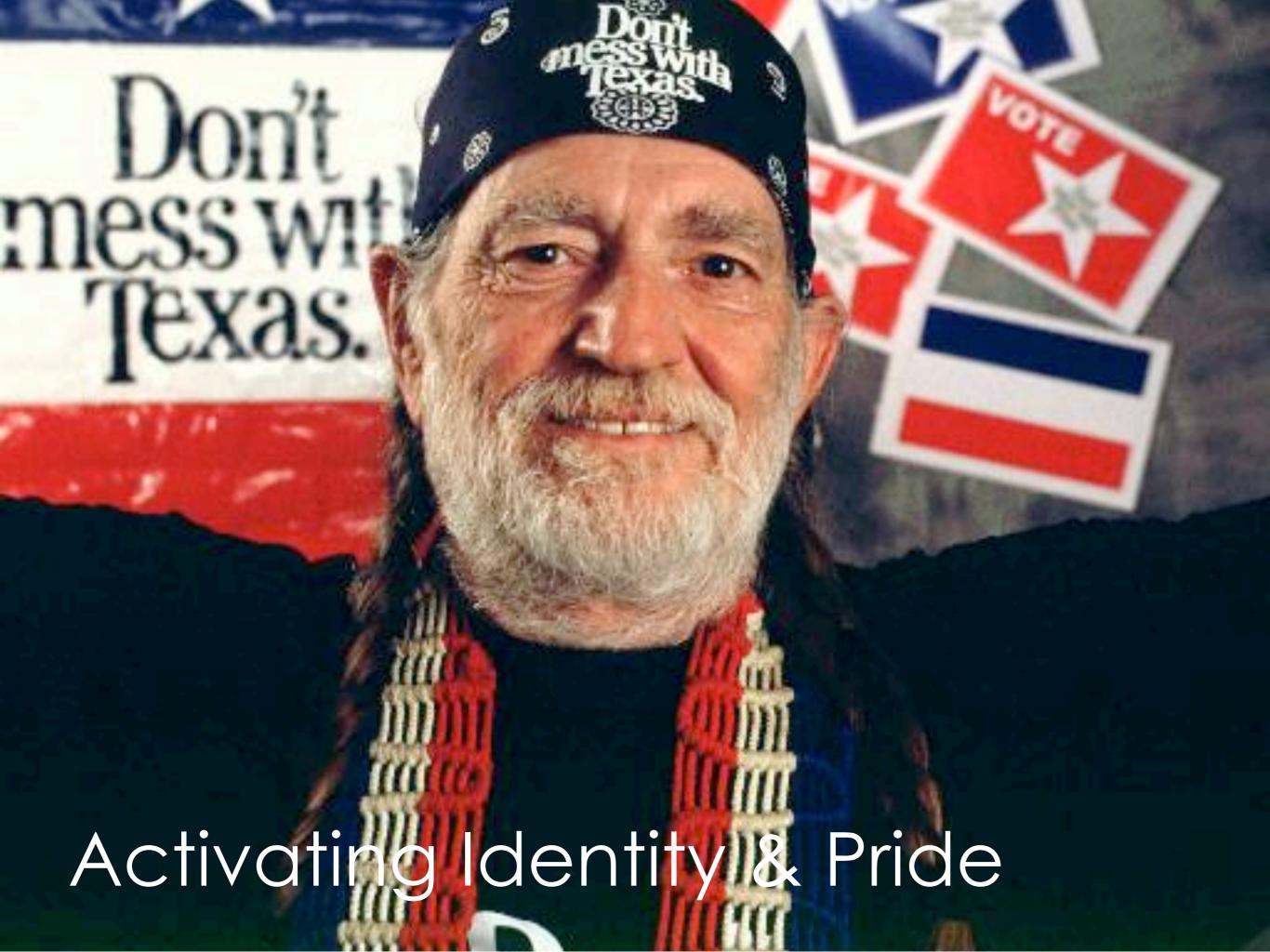
Conflict Must Fit Cause





Examples: Empowering Change





Challenging Social Norms





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PRODUCTS

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Dove® > Social Mission > Self Esteem Weekend

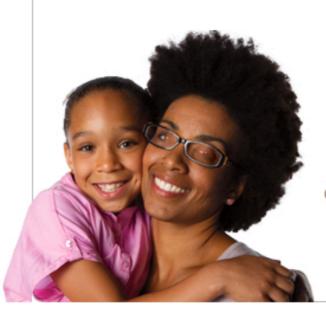
DOVE® SELF-ESTEEM WEEKEND





44

 ■ Share



72% of Girls Say They Feel Pressure to Be "Beautiful."

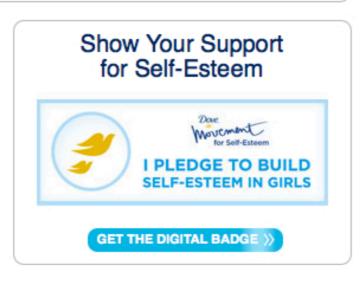
Join us for Dove® Self-Esteem Weekend on October 21–23, 2011 to help us meet our goal of reaching 15 million girls with self-esteem programs by 2015.

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Find a Self-Esteem Event Near You.

One Hour of Your Time Makes a World of Difference SEE TOOLKIT & RESOURCES >>>







Missed Opportunity





Building a Story for Social Change

- Focused goal and purpose
- Tangible and specific: Who, what, where
- Clear conflict and resolution
- Relevant and relatable =
 - Know your audience
- Emotional
- Memorable
- Actionable
- Easy to share

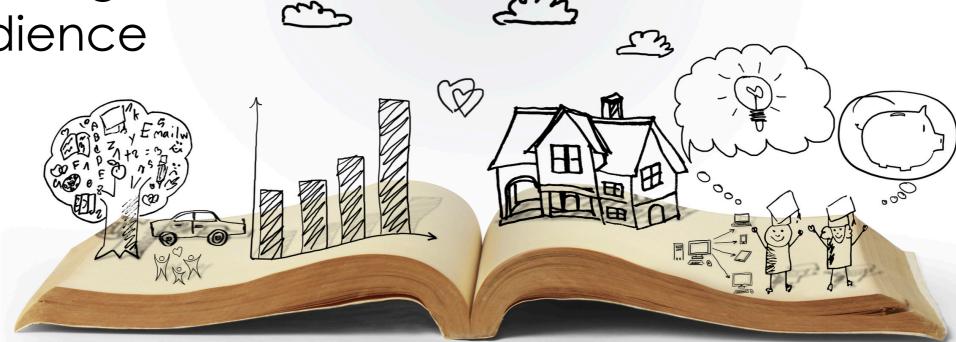
Know Your Audience: How 'This girl can' got 1.6 million women exercising



https://youtu.be/jsP0W7-tEOc

Story Sources: Different Voices & Perspectives

- Successes
- Failures
- Mentors
- Popular culture
- Experiences
- Listening to the audience



Story Development Process

- What qualities or situations comes to mind.
- What demonstrates those in a way you can see and feel?
- What values are framing your story?
- Choose one idea to develop into a story
- Mind map/story board
- Test tell your story
- What works, what resonates in your story (take notes about the specifics.)
- Evaluate yourself. What do you like best? What sticks with retelling? What details make it feel more alive?

^{*}Adapted from Annette Simons "Whoever Tells the Best Story Wins"

Get Started: Pick One Story to Break Down

- What's the conflict?
- What's the goal?
- What's the message?

- Does the analysis suggest any changes you would make in the telling?
- Examine your stories to learn about your own story-patterns and biases



Key Take-Aways

- Identify your goal
- Focus on a core story that captures your purpose & values. It is the 'north star' for all the stories you tell.
- Make sure you have the structural elements and narrative arc that make a compelling story (characters people care about, clear conflict, building action, resolution or call to action)
- Research your audience
- Use the media landscape to amplify your stories and engage your audience



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